ORGANISATIONAL BEHAVIOUR

SHORT NOTES

SNEHA GUPTA

WEEK 1

# DEFINITIONS

1. **Organisation** : Arranging tasks or activities in such a way that they systematically contribute to enterprise’s job
2. **Effectiveness** is about achieving objectives and producing the intended or desired result. Focuses on end goal. My goal is to complete one chapter by eod. If I do this, I will be called effective
3. **Efficient** is about utilizing resources in best possible way to achieve desired result/goal. My goal is to complete 1 chap by eod. If I complete that chap in half a day, I’ll be called efficient
4. **Intra role conflicts :** conflicts between different roles
5. **Inter role conflicts :** conflicts within the same role

# TYPES OF BEHAVIOUR

1. Voluntary vs involuntary
2. Covert vs overt

# EFFECTIVENESS vs EFFICIENCY

# INTER vs INTRA ROLE